Copy of the letter sent by a patient's gender clinic

Dear Patient / Carer,

We are writing to share an important update on improvements being made to NHS Adult Gender Services and what they mean for you.

No action is needed from you at this time.

NHS England is creating a single national waiting list for adult gender patients. This follows the recommendations from the Review of NHS Adult Gender Clinics.

The NHS Gender National Referral Support Service (GNRSS) manages all referrals and waiting lists for Adult Gender Services across England.

This national approach is an important step forward. It is designed to make better use of available capacity across England and help reduce waiting times by:

- Reducing administration for clinics, which often uses up the time of clinicians in the service
- Removing duplication on the waiting lists, while maintaining oldest referral date for each patient
- Providing a clear national picture of demand and capacity across the country

Your referral will **remain with our service** and will **not** move to the national waiting list. This is because you are expected to be offered an appointment within the next six months.

Please do not contact us at present as we will be in touch directly when it is time to arrange your first appointment.

We will keep you informed of further updates via your local Adult Gender Clinic website and on the GNRSS website National Referral Support Service - AGEM_Gender_Services.

Yours faithfully,